



Problem Solving and Decision Making

Aims

This course is designed for individuals who want to develop their problem solving skills and make appropriate, logical decisions.

Objectives

By the end of this course you will be able to

- Provide a systematic approach to problem solving
- Explain the importance of problem solving
- Develop sound methods of finding solutions
- Implement and evaluate solutions

Who Should Attend

Managers, supervisors and team members who want to develop their decision making and problem solving skills.

Course Content

- Responsibilities of individuals to solve problems
- Importance of good and effective problem solving
- A systematic approach to finding the best solution to a problem
- Discussions and case studies to illustrate the learning points
- Determining the difference between simple and complex problems
- Techniques to establish the causes and effects of problems
- Using a logical approach to find the best solution
- Gaining team's support in implementing it
- After a successful resolution, how to ensure future success

Duration

1 Day